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**From:** Danforth, Deborah (DPH) <Deborah.Danforth@state.ma.us>  
**Sent:** Tuesday, December 08, 2009 11:50 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Fax Machine

Jim, I entered an online Service Request hopefully someone will contact you soon.

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**From:** Hanchett, James (DPH) [<mailto:James.Hanchett@state.ma.us>]  
**Sent:** Tuesday, December 08, 2009 11:21 AM  
**To:** Danforth, Deborah (DPH)  
**Subject:** RE: Fax Machine

Yes, we sent faxes out today, but are not receiving any.  
Jim

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**From:** Danforth, Deborah (DPH) [<mailto:Deborah.Danforth@state.ma.us>]  
**Sent:** Tuesday, December 08, 2009 11:05 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Fax Machine

I'm assuming it will send faxes?

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**From:** Hanchett, James (DPH) [<mailto:James.Hanchett@state.ma.us>]  
**Sent:** Tuesday, December 08, 2009 10:56 AM  
**To:** Danforth, Deborah (DPH)  
**Subject:** Fax Machine

Hi Debbie,  
Our fax machine is not receiving faxes. What is the procedure for getting it fixed? It's a Ricoh Fax, Model Number 2210L and serial; Number A49 69600010.  
Thank you,

Jim Hanchett  
Amherst Drug lab